

10A NCAC 27G .5802 STAFF

- (a) Each supported employment program shall have a designated program director.
- (b) The Program Director shall be at least a high school graduate or equivalent with three years of experience in the appropriate disabilities programs.
- (c) Each program shall provide for client evaluation.
- (d) Any person providing evaluation of job performance services shall have a high school diploma.
- (e) In group supported employment models, such as the mobile crew or enclave, each supported employment shall maintain an overall direct service ratio of at least one full-time equivalent direct service staff member for each eight or fewer clients.
- (f) In individual placement models, such as job coach, the amount of staff contact time per client shall be individualized based on client needs and goals as identified in the service plan.

*History Note: Authority G.S. 122C-26; 143B-147;
Eff. May 1, 1996;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. July 20,
2019.*